

paylet

Main Identity

From: "Ian & Patti McCarty" <keystonekennelusa@alltel.net>
To: <Mredross@aol.com>
Sent: Monday, March 10, 2003 6:25 PM
Subject: Re: hi

MARCH

Hey Ed,

It sounds like she is a doll. I have a yappy one I'll trade you for?? just kidding. Some dogs are not barkers, be glad your is not. I owned a dog one time that I could count on one hand how many times she bark in her entire life time. It is just like people...some won't shut up and some are real quite. I will bet that she will be the quite one.

I really hate the paper work part of this job. I am so far behind in my paperwork because of that. I am the reason you haven't gotten your AKC papers yet. I have to submit the forms, then they process them and then send a packet to me to fill out more forms to send to you, then you fill out your part of the form and send it to them, then they send the registration certificate to you, wow what a lot of paper work for everyone. See, this is why I hate it. I will get onto it, don't hesitate to check back with me in about 6-8 weeks. It does take some time for all the mailing and processing at AKC. Be patient, it will come. We state in our paper work to allow 6 months, but that is the extreme.

We would love a picture of her.

I have been so busy runny-around today, I got your call when I got home and your email.

Patti

----- Original Message -----

From: Mredross@aol.com
To: keystonekennelusa@alltel.net
Sent: Monday, March 10, 2003 4:35 PM
Subject: hi

hey patti

just have two questions

1) we got a min-pin from you back in december, we have not received the akc papers on her yet. I can't remember if you sent them or if we did....how long is it supposed to take to get the papers?

2) the cute little thing is 5 months old.....she has yet to bark...she grows a lot, but no bark....is this normal?

thanks

ed ross

pg 68

Main Identity

From: "Ian & Patti McCarty" <keystonekennelusa@alltel.net>
To: "Ross, Dr. Michelle" <mross@sjra.org>
Sent: Friday, May 16, 2003 11:45 AM
Subject: Re: princess

MAY

Michelle,

Sorry for not getting back with you sooner. I have been pulling my hair out with AKC. I have not been able to get through to them. They have a new system they installed and are having problems. This problem has caused a huge back log in processing papers and everyone is trying to contact them. They were not answering the phone calls as of today when I checked. They have a pre-recorded message on there saying they are processing all applications.

I should have checked on this litter sooner, but it slipped my mind that they had not come back yet. I will let you know something as soon as I know. If you want to try to call too... (919) 233-9767.

I understand your concern, and I will get your papers on your dog to you as soon as I receive them. I have been very busy this week and have had a hard time finding time to return phone calls. I find it easier and more time affordable to email. I can control how long I spend with each person, as some people want to talk all day. I am sure you understand, I am not putting you off, I just don't have the solution to your problem. I am working on it!

Thanks,

Patti McCarty

— Original Message —

From: Ross, Dr. Michelle
To: 'keystonekennelusa@alltel.net'
Sent: Friday, May 16, 2003 11:21 AM
Subject: princess

Patti would you please send us the application to register Princess with the AKC-I have contacted the AKC and apparently cannot register her without your help-she is nearly 8 months old and I would like to possibly breed her when her time comes.

Thank you, Michelle Ross

Phone-770-457-1110

Cell-583-3923

Email: micros7@aol.com

pg 69

**THE AMERICAN KENNEL CLUB**5580 Centerview Drive, Raleigh, North Carolina 27606-3390
Tele: 919-233-9767; Fax: 919-816-3627; www.akc.org

01/14/03

TRANSACTION: 03013-949-122220-031-001

PATTI MCCARTY RENFRO
5717 CUMMING HWY
CANTON, GA 30114-7976

DEAR PATTI MCCARTY RENFRO,

THIS WILL ACKNOWLEDGE RECEIPT OF THE APPLICATION TO REGISTER A DACHSHUND LITTER, MATED ON APRIL 29, 2002 AND WHelpED ON JULY 2, 2002. THE LITTER CONSISTS OF 4 MALES AND 1 FEMALE, OUT OF AYERS AMBER ML (HM808192/D2) AND Sired BY AYERS LITTLE BIT OF MAGIC ML (HM776946/D2).

WE ARE UNABLE TO PROCESS THIS APPLICATION TO REGISTER A LITTER BECAUSE OF THE REASONS LISTED BELOW. PLEASE RESPOND AS DIRECTED AND REMEMBER TO RETURN THIS LETTER IN THE ENCLOSED PRE-ADDRESSED ENVELOPE.

1) THE FEE YOU SUBMITTED DOES NOT COVER THE COST OF PROCESSING THE ITEM YOU REQUESTED.

AN ADDITIONAL FEE OF \$100.00 IS REQUIRED. WE WILL PROCESS YOUR REQUEST ONCE WE RECEIVE THE BALANCE OWED. PLEASE RETURN THIS FORM WHEN YOU SUBMIT THE REQUIRED FEE.

2) WE ACKNOWLEDGE RECEIPT OF THE BREEDING RECORDS ON THE DAM AND/OR SIRE, DISPOSITION OF THE LITTER AND EXPLANATION OF THE DELAY IN SUBMITTING THE APPLICATION, HOWEVER YOU HAVE FAILED TO INCLUDE THE REQUIRED PENALTY FEE OF \$65.00.

RETURN THIS NOTICE WITH THE REQUIRED \$65.00 PENALTY FEE AND WE WOULD THEN PROCEED TO REGISTER THE LITTER.

IF YOU DO NOT WISH TO COMPLETE REGISTRATION OF THIS LITTER, PLEASE ADVISE AND RETURN THIS NOTICE FOR A REFUND OF YOUR ORIGINAL FEE.

WE ARE COMMITTED TO PROVIDING YOU WITH THE HIGHEST LEVEL OF SERVICE POSSIBLE. TO ASSIST YOU IN COMPLETING THE APPLICATION, IF YOU HAVE ANY QUESTIONS, PLEASE CALL OUR CUSTOMER RELATIONS DEPARTMENT AT (919) 233-9767 BETWEEN THE HOURS OF 8:30 A.M. AND 4:45 P.M. EASTERN TIME.

VERY TRULY YOURS,

ISIDORO SEDA
MANAGER, REGISTRATION PROCESSING